

## Kindness

You are talking to real people. We are all humans with feelings, opinions, and life experiences. Treat others with kindness even if you disagree.

## Professionalism

Address your instructor and classmates professionally in emails, discussion boards, or any other type of communication.

## Sarcasm

Sarcasm and jokes can be easily misunderstood in text form. They can come across as hurtful and unprofessional.

## Respect

Say please and thank you. Have patience when others make mistakes. Acknowledge and celebrate others' differences.

## Criticism

Giving and receiving criticism can be difficult. Try to provide criticism that is constructive and kind. Consider how you would feel receiving that criticism.

## Attire

When attending a video conference, keep in mind that others will see your clothing and location. Try to be respectful and professional with your attire choices.

## Privacy & Copyright

Follow copyright laws and guidelines when submitting your work. Get permission before sharing any course materials outside of the class.

## Quality

Think before you post. Include all requirements, check your spelling and grammar, and evaluate your tone.

## Bullying

Don't mock or criticize people for their opinions, appearance, or background. Bullying is never acceptable.

## Records

Be aware that meetings and other interactions in the course may be recorded.

## Capitals

Using ALL CAPS online is the equivalent of shouting and is considered rude. Use italics or bold for emphasis instead.

## Words

Words are powerful, so pick your words with purpose. Consider whether what you are saying is helpful or harsh. Avoid foul or derogatory language.

# NETIQUETTE

Online etiquette rules -  
Guidelines for acceptable  
behavior when interacting with  
instructors and students online.

